

If you want your control to operate properly and have a long life, follow the tips and guidelines below. If you have any questions, talk to your dealer or Phason Customer Support at 204-233-1400. Before you talk to your dealer or Phason customer support, collect the following information.

### Model and serial number

You can find this information on your control. The installation guide shows the location of this information.

### Description of the problem

What is the problem? What is causing the problem? What have you attempted to resolve the problem?

### Additional information

Read the manual; many have troubleshooting guides near the back. Look on the Phason website.

*Thank you for choosing Phason, your premier name for electronic monitoring, control, and information management devices for over 25 years.*

*Read the information on this sheet to ensure the relays in your Phason control have sufficient capacity to operate the equipment you plan to connect to it.*

*If you require additional power contactor relays, talk to your dealer. Your dealer can provide you with the accessories you need to provide long-lasting, reliable operation of your Phason control.*

*Read the user manual and information supplied with your Phason control so you can get the very best performance from it.*

*We at Phason welcome your questions and comments. Visit our website at [www.phason.ca](http://www.phason.ca), or call our customer support line at **204 233-1400**.*

### Look for and know the following symbols



**This is a hint or tip** containing helpful information that might make it easier for you to use your Phason control.



**This is a note** containing information that may help you better understand your Phason control.

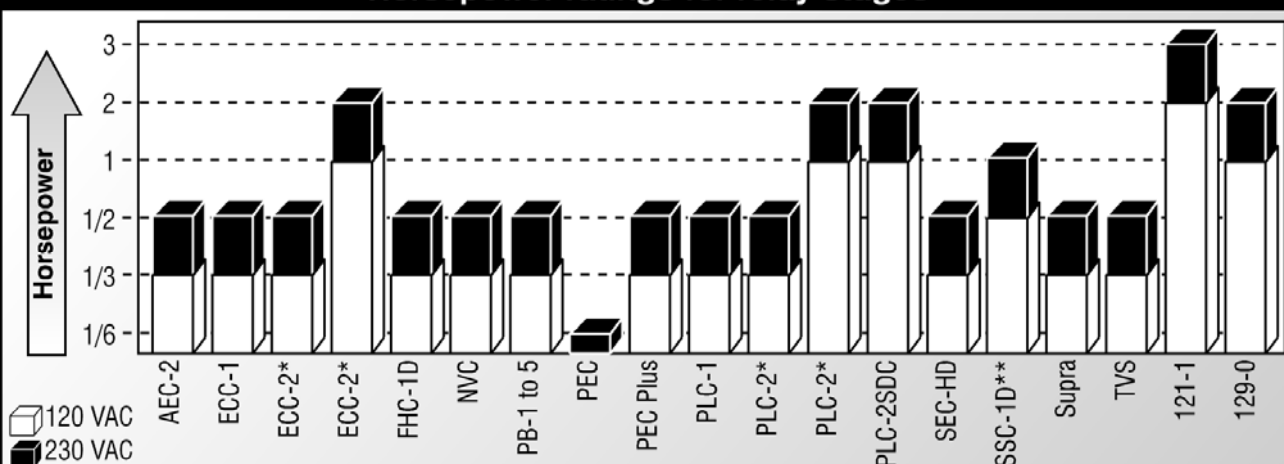


**This is a caution** containing important information that you **must** follow when installing or servicing your Phason control. Failure to follow this information can damage controls or equipment.



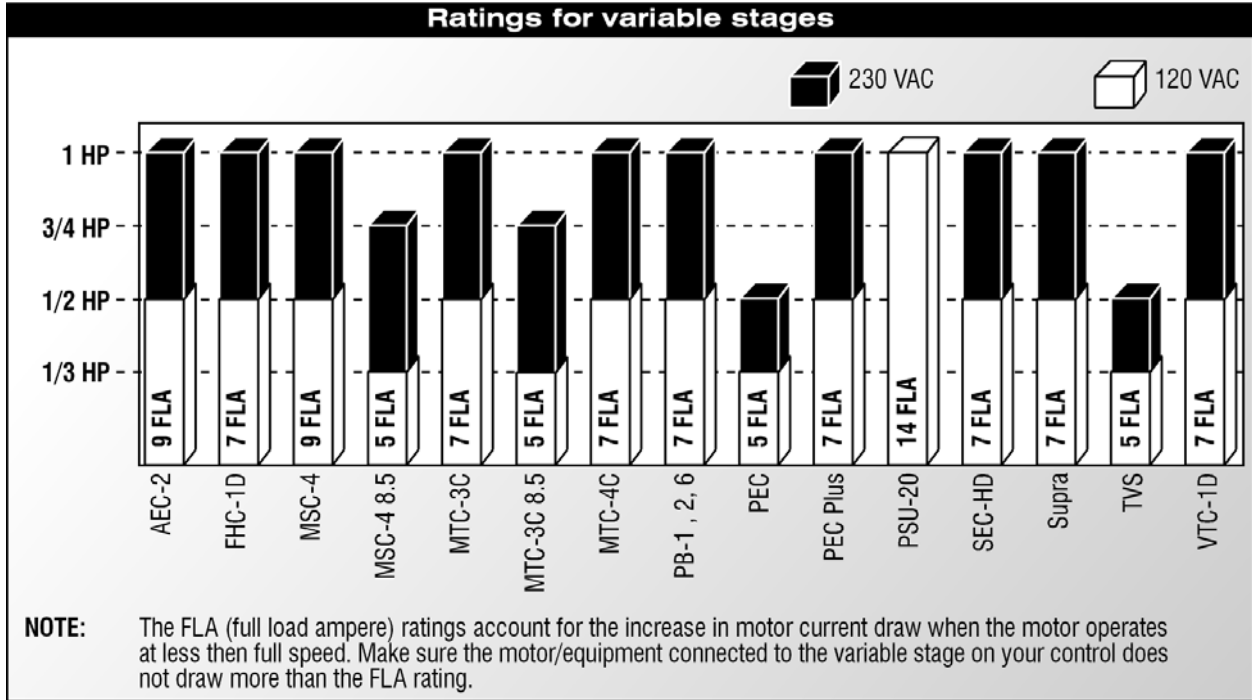
**This is a warning** containing important safety information you **must** follow when installing or servicing your Phason control. Not following the information can damage controls or equipment, or cause electrical shocks or severe injury.

**Horsepower ratings for relay stages**



\* The ECC-2 and PLC-2 controls have two different types of relays.

\*\* The SSC-1D has a solid-state relay.



Phason controls must be installed by a qualified electrician.

Install Phason controls, and all equipment connected to them according to local electrical codes.

Mount the enclosures on a sheltered, vertical surface, with the electrical knockouts facing down.

Use a screwdriver to tighten the screws in the enclosures. Do not use a drill or over tighten the screws; this can crack the enclosures and ruin the watertight seal.

Use the electrical knockouts for bringing wires or cables into or out of the enclosures. Use watertight strain reliefs or conduit connectors at all cable-entry points.

Do not make additional holes in the enclosures; this can damage the watertight seal or control components and void the warranty.